

Gliese Technologies

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Gliese Technologies looks at an IT resolution or implementation project from every angle - technical, economic, strategic - before presenting the customer with a solid, cost-effective solution. We do this by making sure we're in tune with the client's business goals. By hiring only the best certified on the field experienced candidates and consultants, by refining our systems and procedures every day, by developing better ways to serve you, by constantly innovating, we strengthen our business and yours. At Gliese Technologies we strongly believe that "ROME WAS NOT BUILT IN ONE DAY" hence give the customer a very cost effective solution which not only fits their "BUDJET" but also fits the "NEEDS" which trends their business growth and their budget.

Why Choose Gliese

1. **Highly efficient & reliable monitoring & maintenance tools.** "We are not just in the business of fixing problems; we specialize in creating solutions that prevent them". Our highly efficient, powerful and reliable monitoring tools keep us on top of our client's network and help us be pro-active in handling any issues that may affect the network and IT environment.
2. **Microsoft Certified Engineers.** As **Microsoft GOLD CERTIFIED Partner** and **Microsoft Small Business Specialist**, all our engineers are Microsoft certified not only on Server support but also on Microsoft applications such as SCOM 2007, DPM, SCE. They are also trained & specialized on products such as Symantec BackupExec, Firewalls, Sonicwall, TrendMicro, Spam Filtering-Ironport.
3. You can rely for support any hour of the day as our engineers at our Network Operations Center are available 24/7, 365 days a year for any urgent immediate services. Gliese Technologies has a 24 hour operation to maintain client networks with no extra cost for TRAVEL & OFF HOURS for SLA customers.
4. **Instant Response.** We have a module system in which we have backups for every engineer assigned to our clients. Also because our clients' technical documentation is stored centrally, any Gliese team member may assist you with issues. This way, you never have to worry about your engineer being on vacation when you need him/her and you would always get immediate response from our engineers when you contact us.
5. Gliese Technologies provides **HARDWARE** to its customer at "COST PRICE" for all solutions with minor service charges.
6. Gliese Solutions and IT Implementation team is backed up by major manufactures such as HP, IBM, CISCO.
7. Gliese Technologies is a full implementation solution provider for companies which include IT CABLING, RACK IMPLEMENTATION, INFRASTRUCTRE SETUP, SERVER CONFIGURATION and DEKTOP DEPLOYMENT with a handover of documentation to the appropriate client's IT management.
8. Gliese Technologies specializes on Next generation Retail IT which is complete hardware and software and network consulting services for its retail client.
9. Gliese Technologies has an HR division that works hand to hand with the client to support the IT personal.

How to Use Our Services

You want the best service at a reasonable price and that is what we can offer. We are available on a 24 hr clock schedule to answer urgent calls and provide support regular hours through our Microsoft certified engineers.

We Begin with:

1. Two hours or one-time FREE Server Support to help you evaluate the quality of our services.
2. We do a FREE no obligation System Analysis.
3. We discuss further on the procedure and protocols involved and how we will be serving your needs and give you a FREE no obligation quote.
4. The support team provides telephone, E-mail or Remote Support to end users, and on-site support is provided by Microsoft trained and certified engineers within pre-defined response times.
5. All service level agreements will be customized according to customers specifications.

Services

- Network & Server Management
- Security Management
- 24/7 Monitoring Tools
- Technology Hr Placements
- Network Expansion & Planning
- IT Asset Management
- IP Telephony Solutions
- Hardware At Wholesale Discount
- Exchange 2003/2007, Sql & Sharepoint
- Migrations & Upgrades
- Disaster Recovery Planning
- Network Assessment
- Server & Desktop Solutions
- Data Warehousing
- Virtualization
- Cabling & Wiring
- Other Products Support
- Backup & Recovery
- Retail Internal Performance Analysis
- HR IT resourcing and placement

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